



KIT CARSON ELECTRIC COOPERATIVE, INC.

A Touchstone Energy® Cooperative

The power of human connections®



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LINE EXTENSIONS

17.5.410.27 LINE EXTENSIONS: Upon a residential customer's request for a line extension a utility shall:

- A. provide the residential customer with a copy of the utility's line extension policy and explain the content of such policy;
- B. establish a reasonable time not exceeding thirty (30) days after the residential customer has complied with all reasonable utility requirements for the delivery to the residential customer of the utility's estimate for the line extension;
- C. complete construction of the line extension within sixty (60) days after the residential customer signs the utility's line extension agreement and after the utility has secured all applicable permits, rights-of-way, materials, and labor necessary for the line extension, and the utility has completed all other applicable contractual obligations. A utility shall be required to exercise due diligence and good faith in its efforts to obtain such permits, rights-of-way, materials, labor, and contractual compliance. However, the utility shall not be required to complete construction of the line extension within this time frame where force majeure conditions exist;
- D. advise the residential customer that if the residential customer is not satisfied with the line extension proposal of the utility including cost and time of construction, an informal review of the proposal may be provided by utility personnel located in the service area of the residential customer and authorized to conduct such reviews. Such personnel shall be in a position to modify such proposal, where appropriate;
- E. inform the residential customer in writing of how the residential customer's options concerning the type of installation of a line extension will affect utility charges based on present rates or rates which are the subject of a pending case concerning rates. At a Minimum comparisons of average annual utility charges for that residential customer shall be provided.

[17.5.410.27 NMAC – Rn, NMPUC Rule 410.27, 12-17-01]

17.5.410.28 COST OF LINE EXTENSION: The amount charged to the residential customer for a line extension shall be based on the estimated total cost to the utility and shall be clearly stated in the written line extension agreement entered into between the utility and the residential customer. The method for collecting the amount charged to the residential customer shall be outlined in applicable tariffs filed with the Commission.

[17.5.410.28 NMAC – Rn, NMPUC Rule 410.28, 12-17-01]

NOTE: TRENCHING, BACK-FILLING, AND CONDUIT INSTALLATION IS THE RESPONSIBILITY OF THE CUSTOMER

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