



STAYING CONNECTED

"Owned by Those We Serve"

June 2015
Volume VI Issue VI

CEO'S MESSAGE



UTC Chairman Jason Griffith and Kit Carson CEO Luis Reyes

Kit Carson Electric Cooperative, Inc Receives Industry's Top Award

May 8, 2015, Kit Carson Electric Cooperative received the prestigious 2015 Utilities Telecom & Technology APEX Award at the organization's annual UTC Telecom & Technology awards banquet in Atlanta, GA. The Apex award is the most prestigious award the organization offers, and it pays tribute to the critical role of information and communications technologies in delivering essential energy and water services to communities throughout the world. The award recognizes that in emergencies, utility communications technology saves lives, protects property, speeds restoration, and puts communities on the path to recovery. In normal times utility communications provide opportunities for communities to enhance economic prosperity and provide innovative new services, support health, education and access to critical services.

Recipients are selected by an expert panel of utility experts based on:

- ❖ **Overall Utility Telecom System Design**
- ❖ **Utility Telecom Sharing with Public Safety**
- ❖ **Using Utility Telecom for Community Development**

Key factors in the decision to award Kit Carson Electric Cooperative (KCEC) include:

- ❖ Upgrading its fiber optic network infrastructure to deliver high-speed broadband to underserved New Mexico communities, that would prepare the way for future Smart Grid Creation of a core and access network architecture that meets FCC broadband and Smart.
- ❖ The fiber network helps create Internet-based opportunities and drives economic development among businesses, households, community anchor institutions, and two Native American pueblos. The co-op got involved with, and eventually helped make successful, various local economic development projects in its three-county service area, establishing a track record of success that brought additional credibility to the public positions it took. By working in the communities it serves, evangelizing the benefits of broadband and supporting projects that facilitate job creation, the co-op built a strong contingent of on-the-ground support from its customer base and local elected officials.
- ❖ Implementation and rollout began in the fall of 2014, making KCEC the first ISP in northern and central New Mexico to provide 1 Gbps service. The main line construction project is approximately 91 percent complete, with more than 110 businesses and community anchor institutions connected to broadband fiber. Over the remainder of this year, the Co-op will make 1 Gbps broadband service available in 29 communities. The state-of-the-art network eventually will cover 5,000 square miles, improving customer centricity and service reliability and fulfilling Smart Grid Network requirements without requiring modifications. The network also will enable Smart Grid technologies including Substation Automation (SA) and Advanced Metering Infrastructure (AMI), which will help customers be more aware of energy usage and provide management tools. The network is secure, fully redundant and compatible with evolving technology.

"We needed fiber for our electrical operations and high-speed connectivity is lacking in our area," said Kit Carson CEO Luis Reyes. "The absence of broadband was creating many quality-of-life and economic development challenges. The co-op responded by designing and executing a strategy that would finally bring broadband to the area in a way that would benefit everyone, and, any profit we make goes back to the members in the form of lower electrical rates. It's the very definition of a win-win relationship."

For more information on Kit Carson Electric Co-op, go to kitcarson.com

Sincerely,
Luis A. Reyes Jr., CEO



Our Kit Carson Energy team participated in the 2nd Annual Big Brother Big Sister Wii Bowl for Kids' Sake event. On April 18, 2015, the event was held at the Taoseño Restaurant, with over 18 teams competing. The community pulled together and made this year's event very successful. Our Kit Carson Energy Team received the Spirit Award this year! They are committed to our community and supporting our youth.



As the nation's largest donor and volunteer supported mentoring network, Big Brothers Big Sisters makes meaningful, monitored matches between adult volunteers and children, ages 5 through 18. Big Brothers Big Sisters of Northern New Mexico matches children with caring adult mentors in Taos County. Many of these children are from low-income homes, single-parent homes, or have an incarcerated parent.

MEET YOUR KIT CARSON EMPLOYEES



Thank You!

Sidney Trujillo

Meet Sidney Trujillo, he is one of our newest employees here at Kit Carson Electric. Sidney has been an employee since August 2014, he is part of the tree trimming crew in the Operations Department. This crew conducts tree trimming maintenance along the right-of-way of distribution lines to provide safe and reliable electric service. Controlling tree growth on primary and secondary power lines at an early stage of development avoids the interference with the electrical service. Keeping the trees trimmed decreases outages due to natural growth interference.

Thank Sidney for all of his hard work and dedication. We are proud to have him on our team.

We appreciate you Sidney!

BOARD OF TRUSTEES

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BOARD MEETINGS

The Board of Trustees meet the last Tuesday of the month at 9:00 am in the cooperative boardroom.

CUSTOMER APPRECIATION DAYS!

KIT CARSON ENERGY JUNE SALE



June Tank Fill Special

\$1.99 per gallon

(Residential Service - 100 gal. min.)

Customer Appreciation Days (9am to 3pm)

99¢
Per gallon
Cylinders Only

Ojo Caliente
June 4, 2015

99¢
Per gallon
Cylinders Only



Questa
June 11, 2015

Penasco
June 18, 2015

Taos
June 25, 2015



Up to 100 lb. Cylinders
575-758-7757 or 855-694-2726

CONTACTS

- MAIN OFFICE:** (575) 758-2258 / 1-800-688-6780
- CUSTOMER SERVICE:** (575) 751-9064 / 1-800-944-8159
- CUSTOMER SERVICE FAX #** (575) 758-4611
- ADMINISTRATION FAX #** (575) 758-4890
- AUTOMATED SYSTEM #** (575) 751-8132
- POWER OUTAGE/SERVICE INTERRUPTIONS #** (575) 758-6100
- EMERGENCY LINE-LOCATES #** 1-800-321-2537
- QUESTA OFFICE:** (575) 586-2113 (M-W-F 8:00am – 4:30pm)
- PENASCO OFFICE:** (575) 587-1900 (T-TH 9:00am – 3:00pm)
- KIT CARSON TELECOM –** (575) 758-4838 & 1-800-758-4820
- KIT CARSON ENERGY –** (575) 758-7757
- NEW MEXICO PUBLIC REGULATORY COMMISSION (PERA Building):** 1-800-947-4722