



STAYING CONNECTED

"Owned by Those We Serve"

September 2015
Volume VI Issue IX

CEO'S MESSAGE



CRIMINAL DAMAGES TO MEMBERSHIP PROPERTY

On August 26, 2015 Kit Carson Telecom had criminal damages to property on Chanclas Road in Ranchos de Taos. This resulted in an internet outage and damages of ultimately over \$32,900 in costs to the membership in physical equipment damages.

An individual or individuals used a .22 firearm to shoot at and destroy Kit Carson's electronics and fiber optic lines. The incident was reported to Taos County Sheriff's Office. A result of this reckless act ultimately costs you the members of KCEC a significant amount of money in repairs. This \$32,000 amount does not include the loss of revenue for businesses and individuals that rely on our network for connectivity.



SUBSTATION MAINTANANCE SCHEDULE

During substation maintenance our line crews take the time to inspect our equipment inside the substation. The infrastructure is looked over and all hardware and connections are all tighten up to ensure our equipment is always working properly. This maintenance program is done yearly. From now until the end of September there will be Planned Power Outages in order to complete this maintenance schedule.

**KIT CARSON ELECTRIC COOPERATIVE, INC.
EQUAL OPPORTUNITY EMPLOYER**

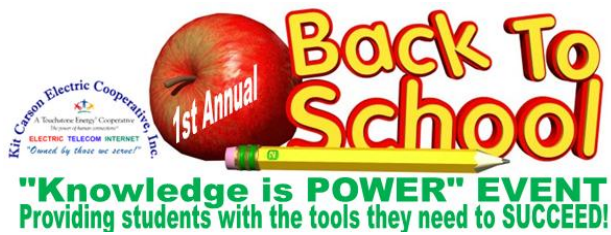
Kit Carson Electric Cooperative is an equal opportunity provider and employer.

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Form, found online at http://www.ascr.usda.gov/compliant_filingcust.html or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.

2015 Substation Maintenance

<u>Monday</u> 24-Aug	<u>Tuesday</u> 25-Aug	<u>Wednesday</u> 26-Aug	<u>Thursday</u> 27-Aug No Agua 5:00 a.m. to 6:30 a.m.	<u>Friday</u> 28-Aug
<u>Monday</u> 31-Aug	<u>Tuesday</u> 1-Sep Sunshine 2:00 a.m. to 3:30 a.m. Amalia 4:00 a.m. to 5:00 a.m.	<u>Wednesday</u> 2-Sep	<u>Thursday</u> 3-Sep Eagle Nest 1:00 a.m. to 2:30 a.m. Angel Fire 3:30 a.m. to 5:00 a.m.	<u>Friday</u> 4-Sep
<u>Monday</u> 7-Sep	<u>Tuesday</u> 8-Sep	<u>Wednesday</u> 9-Sep	<u>Thursday</u> 10-Sep Red River 2:00 a.m. to 4:00 a.m. Bobcat 5:00 a.m. to 6:00 a.m.	<u>Friday</u> 11-Sep
<u>Monday</u> 14-Sep	<u>Tuesday</u> 15-Sep Ojo Caliente 3:00 a.m. to 5:00 a.m.	<u>Wednesday</u> 16-Sep	<u>Thursday</u> 17-Sep Arroyo Hondo 3:00 a.m. to 5:00 a.m. Talpa 9:00 a.m. to 11:00 a.m.	<u>Friday</u> 18-Sep
<u>Monday</u> 21-Sep	<u>Tuesday</u> 22-Sep Los Cordovas I 6:00 a.m. to 8:00 a.m.	<u>Wednesday</u> 23-Sep Penasco 9:00 a.m. to 10:30 a.m.	<u>Thursday</u> 24-Sep Los Cordovas II 6:00 a.m. to 8:00 a.m. Ranchitos 9:00 a.m. to 10:30 a.m.	<u>Friday</u> 25-Sep

Sincerely,
Luis A. Reyes Jr., CEO



Kit Carson Electric Cooperative, Inc. hosted a very successful first annual Back To School “Knowledge is POWER” Event. KCEC gave away 30 back packs filled with school supplies! Fifteen back packs were filled with Elementary essential school supplies and the other fifteen were filled with Middle/High School supplies. Entry forms and submission boxes were made available at all of our branches, Taos, Questa and Penasco.

Our members were encouraged to participate by filling out an entry form, and submitting it into either the Elementary or Middle/High School drawing. A total of 268 entries were submitted. On Monday, August 10th all entry’s were combined together to draw the winners. Members were not required to be present to win.

CEO Luis Reyes was excited to be a part of this great event. KCEC is a strong supporter that “Knowledge is POWER” and is proud to be providing students with the tools they need to SUCCEED!

Elementary School

Back Pack Winners:

- Teresa Myers
- Rudy & Rosie Pacheco
- Patsy Maul
- Roberta Martinez
- Corine Dimas
- Helen Gonzales
- Carmella Villafranca
- Delfino Martinez
- Gilbert Lopez
- Eleanor Sanchez
- Ernest Espinoza
- Questa:**
- Michael & Mariquita Rael
- Maxine Mascarenas
- Penasco:**
- Dennis Aguirre
- Chris Cordova

Middle/High School

Back Pack Winners:

- Richard Chavez
- Anna LaCome
- Elias Romero Jr.
- Rudy or Rosie Pacheco
- Matthew Spriggs
- James Lujan
- Robert Garcia
- Theresa Trujillo
- Olsen
- Connie Garcia
- Questa:**
- David Trujillo
- Jenny Vigil
- Dale and Sandra
- Quintana
- Penasco:**
- Gloria Lucero
- Olivia Tafoya

MEET YOUR KIT CARSON EMPLOYEES



Thank You!

KCEC members meet Carla! Carla is the Kit Carson Energy (Propane Division) Office Supervisor. She has been with KCE for 11 years! Carla started working with Kit Carson Energy in 2004 as a Customer Service Representative.

Lawrence Vigil, Propane Manager recognizes her as a very hard worker that makes sure that all the office personnel are completing their work in a very proficient and professional manner. She is willing to take on any additional tasks. Carla is a great asset to this company, and is a team player.

Thank Carla for her hard work and dedication. We are proud to have her on our team. Please congratulate Carla on her loyalty to KCE.

We appreciate you Carla!

CARLA ESQUIBEL

CONTACTS

- MAIN OFFICE:** (575) 758-2258 / 1-800-688-6780
- CUSTOMER SERVICE:** (575) 751-9064 / 1-800-944-8159
- CUSTOMER SERVICE FAX #** (575) 758-4611
- ADMINISTRATION FAX #** (575) 758-4890
- AUTOMATED SYSTEM #** (575) 751-8132
- POWER OUTAGE/SERVICE INTERRUPTIONS #** (575) 758-6100
- EMERGENCY LINE-LOCATES #** 1-800-321-2537
- QUESTA OFFICE:** (575) 586-2113 (M-W-F 8:00am – 4:30pm)
- PENASCO OFFICE:** (575) 587-1900 (T -TH 9:00am – 3:00pm)
- KIT CARSON TELECOM –** (575) 758-4838 & 1-800-758-4820
- KIT CARSON ENERGY –** (575) 758-7757
- NEW MEXICO PUBLIC REGULATORY COMMISSION (PERA Building):** 1-800-947-4722

BOARD OF TRUSTEES

Bobby Ortega	President	Questa	District 2
Chris Duran	Vice President	Penasco	District 4
Manuel Medina	Secretary	Taos	District 1
Bruce Jassman	Treasurer	Angel Fire	District 5
David Torres	Trustee	Arroyo Seco	District 1
Peter Adang	Trustee	Ranchos De Taos	District 1
Luisa Mylet	Trustee	Pot Creek	District 1
Virgil Martinez	Trustee	Cerro	District 2
Arturo Rodarte	Trustee	Ojo Caliente	District 3
Ambrose Mascarenas	Trustee	Llano	District 4
Jerry Smith	Trustee	Ocate	District 5

BOARD MEETINGS

The Board of Trustees meet the last Tuesday of the month at 9:00 am in the cooperative boardroom.