



STAYING CONNECTED

"Owned by Those We Serve"

March 2015
Volume VI Issue III

CEO'S MESSAGE



FIBER OPTICS MOVING FORWARD FULL FORCE

The Broadband Fiber Optic project has continued to provide the fastest internet speeds around. Members still waiting for this great service to arrive please be reminded that delays are due to weather. Even though the weather has delayed progress, we

have a plan that is being executed to speed things up and get us back on track. This month we have a new subcontractor starting that will be producing an anticipated 250 complete drops per week, accumulating over 1,000 drops ready for installations per month. Midwest Utility Construction has joined the team! They bring man power, equipment, and the experience that will assist us in providing the fastest internet speeds around.

Due to the heavy snow and freezing temperatures the fiber underground drops have been put on hold; however, the aerial drops are moving forward at a steady pace. Depending how your house is fed (underground or aerial) this will determine the scheduling of when services will be available to you. This is a case by case situation that is reviewed by our knowledgeable employees.

Midwest Utility Construction crews will be working in all areas of the Arroyo Hondo Substation, which include Questa South, Llama, San Cristobal and Hondo/Seco areas. We also have several local contractors continuing to work in the Northern area, providing the drop to the home and the splice at the NID. Once this has been completed at your home you are ready for installation. At this point Kit Carson Telecom customer service representatives are ready and available to schedule you for services. They can be reached at (575) 758-4838 or 1-800-758-4820. Thank you for your patience.

Sincerely,
Luis A. Reyes Jr., CEO

BILLING CLARIFICATION ON ROUTE 190

Last month we experienced an issue with billing cycle 1 route 190. This route covers the Red River and Upper Red River Valley areas. Our Communications System failed and meter readings were unavailable for this route. This resulted in issuing an estimated read calculated through our billing system at the time the billing for that cycle was generated. When this option is used the meter read date will indicate the day the bills were generated, in this case that date is January 6th. This resulted in a bill reflecting a 50 day read. The actual read date for this billing period should have been on or about December 17, 2014. The February bills were then billed with actual reads from the meter taken on February 18th, and this bill reflects a 14 day read. The meter department physically read this route for the February billing, and will continue to do so. We are aware of this issue and working hard to resolve the issues with the communication system in that area.

2015 GIA YOUTH TOUR WINNERS



Each year Kit Carson Electric Cooperative (KCEC) in conjunction with New Mexico Rural Electric Cooperative Association (NMRECA) hosts the statewide Government-In-Action Youth Tour Contest. This contest is open to all full time junior students within the KCEC service territory. Each applicant submitted a 750 word essay on the following topic:

You are in charge of the energy efficiency program at your school. Describe ways you would recommend for your school to use electricity more efficiently.

The contest winners receive an all-expense paid trip to our nation's capital Washington D.C., to learn about government issues pertaining to rural America and to understand the importance of local electric cooperatives. Students will travel on June 13-19, 2015 they will also visit with their legislative leaders and tour sites of historical significance. Kit Carson Electric Cooperative has reviewed the submitted essays and is happy to inform you of the selected winners.

CONGRATULATIONS!

Carlos Amador – Questa High School
Angelique Rodarte – Peñasco High School
Antonio Peña – Mesa Vista High School
Gentry Haukebo – Moreno Valley High School
Diego Gallegos – Mesa Vista High School

Great job on writing your essays, keep up the good work and continue to be leaders. Kit Carson Electric Cooperative is proud and excited to offer this **"once in a lifetime experience"** to our winners!

KIT CARSON ELECTRIC COOPERATIVE, INC.

SPEND LESS TIME PAYING BILLS AND MORE TIME ENJOYING LIFE!

Sign up for Paperless Billing and Auto Pay.

PAPERLESS BILLING -- Help save the environment, our natural resources, and help the economy (go e-Billing). Say goodbye to clutter with paperless billing. Receive an e-mail each month when your bill is ready, to view. You can then log into the KCEC billing system to check your account balance, view your usage history, and pay your bill.

AUTO PAY -- Short on time? Sign up for our convenient Auto Pay Plan! This option will authorize KCEC to automatically withdraw your monthly account charges from a credit card or checking/savings account. Avoid the hassle of driving & avoid late fees by taking advantage of this great payment option.

BUDGET BILLING -- Budget Billing customers pay the same amount every month, year-round. The amount you pay is based on the average of your prior 12 months electric usage. To sign up for this option your account must be at a \$0 balance and also have 12 months of usage history. This option is great for customers on a fixed income.

To sign up for any of the option above simply call your KCEC customer service department at 575-758-2258 and they will be more than happy to assist you.

MEET YOUR KIT CARSON EMPLOYEES



Thank You!

Ray Rael

KCEC members meet Mr. Ray Rael. Ray's position with the cooperative is Line Supervisor. Ray is in charge of the overhead crews that are responsible for construction and maintenance of distribution lines and service facilities of the electrical lines in our service area. Electric safety and efficient service are his main concern for our members.

Ray has been with Kit Carson Electric for 35 years! Thank you for all of your hard work and dedication. We are proud to have you on our team Ray. Please congratulate Ray on his loyalty to KCEC.

We appreciate you Ray!

BOARD OF TRUSTEES

Bobby Ortega	President	Questa	District 2
Manuel Medina	Vice President	Taos	District 1
Chris Duran	Secretary	Penasco	District 4
Bruce Jassman	Treasurer	Angel Fire	District 5
David Torres	Trustee	Arroyo Seco	District 1
Peter Adang	Trustee	Ranchos De Taos	District 1
Luisa Mylet	Trustee	Pot Creek	District 1
Virgil Martinez	Trustee	Cerro	District 2
Arturo Rodarte	Trustee	Ojo Caliente	District 3
Ambrose Mascarenas	Trustee	Llano	District 4
Jerry Smith	Trustee	Ocate	District 5

BOARD MEETINGS

The Board of Trustees meet the last Tuesday of the month at 9:00 am in the cooperative boardroom.

TEACHING KIDS ABOUT ELECTRICAL SAFETY

One of a parent's highest priorities is to protect their children. One way to do this is by teaching them about safety around electricity in your own home.

Kit Carson Electric recommends that parents start teaching kids at an early age about electrical safety. Important lessons include:

Water and electricity do not mix.

Children should never play with or use electronics around water. Make sure GFCIs are installed anywhere electricity and water could meet to help prevent shocks. GFCIs detect and prevent dangerous situations where an electric shock could occur.

The only objects that go into outlets are electric plugs.

Sticking other items in an electric socket can lead to an electric shock or death. In fact, the National Fire Protection Association estimates that yearly averages of 2,400 children suffer severe shock from electrical outlets and that six to 12 of these shocks are fatal. As a parent, you can help prevent this by having tamper resistant outlets (TROs) installed. A TRO has a shutter system that only accepts electric plugs. Another option is to use simple outlet plugs, however these can be easily removed. Similarly, never stick fingers or objects into toasters or any other electrical appliance.

Electric cords should be left alone.

A curious child may put a cord into his or her mouth and could potentially suffer an electric burn. Additionally, kids should be taught to never pull a plug out of the socket by the cord. This could damage the cord. It is a good idea to leave cords out of sight so children are not tempted to play with them.

Electronics and their accessories have to be handled with care.

Encourage younger children to ask for help when they want to use an electronic device.

Know how to call for help in an emergency.

It's a good idea to include utility emergency numbers with other posted emergency phone numbers and instruct children how to call for help in an emergency.

CONTACTS

MAIN OFFICE: (575) 758-2258 / 1-800-688-6780

CUSTOMER SERVICE: (575) 751-9064 / 1-800-944-8159

CUSTOMER SERVICE FAX # (575) 758-4611

ADMINISTRATION FAX # (575) 758-4890

AUTOMATED SYSTEM # (575) 751-8132

POWER OUTAGE/SERVICE INTERRUPTIONS # (575) 758-6100

EMERGENCY LINE-LOCATES # 1-800-321-2537

QUESTA OFFICE: (575) 586-2113 (M-W-F 8:00am – 4:30pm)

PENASCO OFFICE: (575) 587-1900 (T -TH 9:00am – 3:00pm)

KIT CARSON TELECOM – (575) 758-4838 & 1-800-758-4820

KIT CARSON ENERGY – (575) 758-7757

NEW MEXICO PUBLIC REGULATORY COMMISSION (PERA Building): 1-800-947-4722